Docket No.

198775US2

IN THE UNITED STATES PACENT AND TRADEMARK OFFICE

IN RE APPLICATION OF:

Tetsuro MOTOYAMA, et al.

SERIAL NO:

09/756,120

GAU:

2152

FILED:

January 9, 2001

EXAMINER:

T. D.

FOR:

METHOD AND SYSTEM OF REMOTE SUPPORT OF DEVICE USING EMAIL

05/06/04

INFORMATION DISCLOSURE STATEMENT UNDER 37 CFR 1.97

COMMISSIONER FOR PATENTS ALEXANDRIA, VIRGINIA 22313

RECEIVED

SIR:

Applicant(s) wish to disclose the following information.

APR 2 2 2004

Technology Center 2100

REFERENCES

The applicant(s) wish to make of record the reference listed on the attached form PTO-1449. A copy of the listed reference is attached, where required, as are either statements of relevancy or any readily available English translations of pertinent portions of any non-English language reference.

☐ A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

RELATED CASES

Attached is a list of applicant's pending application(s) or issued patent(s) which may be related to the present application. Copies of the specification(s) are attached.

☐ A check or credit card payment form is attached in the amount required under 37 CFR §1.17(p).

CERTIFICATION

Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement.

□ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application or, to the knowledge of the undersigned, having made reasonable inquiry, was known to any individual designated in 37 CFR §1.56(c) more than three months prior to the filing of this statement.

DEPOSIT ACCOUNT

Please charge any additional fees for the papers being filed herewith and for which no check or credit card payment is enclosed herewith, or credit any overpayment to deposit account number <u>15-0030</u>. A duplicate copy of this sheet is enclosed.

Respectfully submitted,

OBLON, SPIVAK, McCLELLAND, MAIER & NEUSTADT, P.C.

James J. Kulbaski

Registration No. 34,648

Customer Number

22850

Tel. (703) 413-3000 Fax. (703) 413-2220 (OSMMN 05/03)

I:\ATTY\KMB\198's\198775US\198775US IDS.DOC

Kurt M. Berger, Ph.D. Registration No. 51,461



LIST OF RELATED CASES

RECEIVED

APR 2 2 2004

Technology Center 2100

Docket Number	Serial or Patent Number	Filing or Issue Date	Inventor/ <u>Applicant</u>
198775US2*	09/756,120	01/09/01	MOTOYAMA et al.
245416US2	10/764,582	01/27/04	MOTOYAMA et al.
245417US2	10/764,467	01/27/04	MOTOYAMA et al.
245418US2	10/764,569	01/27/04	MOTOYAMA et al.
245419US2	10/764.527	01/27/04	MOTOYAMA et al.